

**INDUSTRIAL MANAGEMENT
KEYS**

I Choose the correct alternative:

1. B
2. C
3. B
4. A
5. C
6. C
7. C
8. B
9. A
10. D

II Fill in the blanks

11. Performance appraisal.
12. Merit rating
13. Optimum strategy
14. Slack
15. Indirect
16. Strength and opportunities
17. Customer satisfying
18. Strategic advantage profile
19. Management system
20. Unified